A TransForce Company/Une Société du TransForce

ICS Courier Effective September 1, 2026

SCHEDULE OF ADDITIONAL CHARGES

NATURE	DESCRIPTION	AMOUNT	ICS PRODUCT
Residential Delivery Fee	Applied to any delivery that is deemed a residential address (non-commercially zoned location). The fee will be applied in addition to shipping charges and will appear on your ICS invoice with a reference to the applicable tracking number (PIN) for the delivery.	$4.50 NextDay™ & Ground™ . $5.00 International	ICS Courier NextDay™ ICS Courier Ground™ International
Excess Weight Delivery Fee	Applied in addition to shipping charges for trackable pieces with an actual weight greater than 30Kg. It will appear on your ICS invoice with a reference to the applicable tracking number (PIN) for the delivery.	$25.00 per piece NextDay™ & Ground™ $35.00 per piece International	ICS Courier NextDay™ ICS Courier Ground™ International
Overmax	Any piece with a single longest dimension of 96 inches (243 cm), or greater will not be picked up by ICS Courier		All
Oversize Fee	Oversize Fee1: Longest single dimension 48 inches or greater (121 cm) but less than/equal to 59 inches (150 cm) Oversize Fee 2 : Longest single dimension 60 inches or greater (152 cm)	Oversize Fee 1: $25.00 per piece NextDay™ & Ground™ $50.00 per piece International Oversize Fee 2: $90.00 per piece NextDay™ & Ground™ $125.00 per piece International	ICS Courier NextDay™ ICS Courier Ground™ International
Collect Returns	Collect Returns are shipments where an ICS Customer agrees to pay for the shipment being sent (or returned) to them from one of their customers. The 'Bill To' is equal to the 'Consignee.' In these instances, a Collect Returns Surcharge will be added to the Calculated Shipping Charge.	$3.50 per shipment NextDay™ & Ground™	ICS Courier NextDay™ ICS Courier Ground™
3rd Party Pick-up Service	Service provided when an ICS Customer (Bill To Customer) requests a pick-up at an alternate location within the ICS Courier area of service with delivery to any alternate location that is not the bill to location. The fee will be applied in addition to shipping charges and will appear on your ICS invoice with a reference to the applicable tracking number (PIN) for the delivery.	$3.50 per shipment NextDay™ & Ground™	ICS Courier NextDay™ ICS Courier Ground™
Consolidation	When a shipment consists of two or more pieces destined to one Consignee Number or ID – the customer will benefit from the Calculated Shipping Charge being based on the total weight of the shipment, versus having each piece within the shipment priced separately. A Consolidation Handling Fee will be applied to the second piece (and beyond) of this shipment.	$0.60 per piece for the second piece and beyond of a multiple piece (or consolidated) shipment Note: Consolidation is calculated by the Consignee Number (or ID)	ICS Courier NextDay™ ICS Courier Ground™
Undeliverable Shipment	When ICS Courier is unable to complete a delivery for reasons beyond our control, the shipment will be returned to the Shipper as "Undeliverable" and a Surcharge will be applied to the Shipper's account for the return movement.	Equal to the Total Shipping Charges of the original outbound shipment	ICS Courier NextDay™ ICS Courier Ground™ International
Cubing (or Dimensional Weight)	Dimensional weight applies in instances where the actual weight of a package is disproportionately less than its size. If the actual weight of the shipment is less than the calculated dimensional weight, the dimensional weight will be used to deter-mine the billing charges.	NextDay™: Zone 100-105:12.4 per cu. ft. (198.6 kg per cu. meter) NextDay™: Zone 200-607: 15.0 per cu. ft (240.3 kg per cu. meter) Ground™: All Zones: 12.4 per cu. ft. (198.6 kg per cu. meter)	ICS Courier NextDay™ ICS Courier Ground™ International
Extended Liability Coverage	Extended liability coverage of up to $1,500.00 in the event that the shipment is lost or damaged.	3% of the declared value of shipment over $100.00, up to $1,500.00	ICS Courier NextDay™ ICS Courier Ground™
Fuel Surcharge	ICS Courier applies a Fuel Surcharge to the total shipping rate of all freight-related movements for both domestic and international, air and ground shipments.	The Fuel Surcharge is updated weekly and can be viewed on the ICS Website	All
Furtherance (ICS Courier NextDay™ and ICS Courier Ground™)	Where the destination point is deemed by ICS Courier to be remote or not serviced by ICS Courier.	Refer to the furtherance zone guide (800-803)	ICS Courier NextDay™ ICS Courier Ground™
Late Payment	A one-time late payment charge is applied to an invoice when payment is not received within 20 days of the invoice Due Date.	5% of balance of outstanding invoice	All
Minimum Daily	In accordance with the Canada Post Corporations Act, each daily pick-up by ICS Courier is subject to a minimum charge of three times what Canada Post charges for a 50 gram envelope.	3 x Canada Post rate	All

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Minimum Monthly I – Residential Commercial	Minimum monthly charge for scheduled pickup services.	$60.00	All
Minimum Monthly II – Afternoon Services	Minimum monthly charge for scheduled afternoon pickup services.	$100.00	All
Non-Sufficient Funds	Levied on each cheque, credit card, pre-authorized cheque or electronic transfer that is dishonoured for any reason.	$45.00	All
Address Correction	Where the shipping label is missing or includes an incorrect or incomplete address, which is corrected by ICS Courier.	NextDay™ & Ground™ $7.50 per piece Maximum $15.00	ICS Courier NextDay™ ICS Courier Ground™
Supplementary Delivery Attempt	Where the Shipper authorizes an additional delivery attempt.	NextDay™ & Ground™ $10.00 per shipment	ICS Courier NextDay™ ICS Courier Ground™
Alternate Delviery Address	When requested by the Shipper, ICS Courier will provide delivery of to an alternate delivery address	$60.00 per 30 day period	All
Resumption of Services	Where an account that was previously suspended due to non-payment is reactivated.	$75.00	All
Weight Correction	Where the Waybill is missing or includes an incorrect or incomplete weight entry for the shipment, which is corrected by ICS Courier	Applicable rate for a 6kg parcel rate	ICS Courier NextDay™ ICS Courier Ground™
Billing Correction Administration Fee	Applied to requests received within 31-90 calendar days of the invoice.	Minimum of 10% of credit amount	All
Manual Waybill Fee	Applied to shipments sent with a manual waybill as the shipping documentation	$3.50 / per waybill ICS Courier NextDay™ ICS Courier Ground™ $0.85 / per waybill Everyday Economics™	ICS Courier NextDay™ ICS Courier Ground™ Everyday Economics™
Pilot Fatigue Surcharge		5.60%	ICS Next Day Zones 200-607
Paper Invoice Charge		$3.85 per invoice	All
Credit Card Surcharge	2.1% applied to the total Invoice amount	2.10%	All
Carbon Surcharge		0.00%	All